

The Children's Clinic
"Serving Children & Their Families"

SERVING | CARING | HEALING | GROWING | LEADING

Our Mission, Values and Goals



Our Mission

Our mission is to provide quality, integrated, innovative health care that will contribute to a healthy community, focusing on those in need and working with patients and the community as partners in their overall well being.

Our Values

- Excellence and Innovation in Service
- Compassion
- Integrity
- Cooperation
- Respect

Our Goals

- To create a medical home for children, adolescents and adults including those with special health care needs and chronic diseases.
- To provide direct health services in a culturally and linguistically appropriate manner for children and their families in Southern California communities.
- To respond to community-identified physical, behavioral health and social needs of children and families.
- To partner with parents, patients and the community to develop and provide health education and promotion.
- To educate health professionals in training in the medical care of children and families in a diverse community.
- To educate and advocate for health care needs of children and families.
- To decrease health disparities as delineated in *Healthy People 2020*.

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Letter from Elisa Nicholas, MD, MSPH Chief Executive Officer



It was a bright and sunny afternoon. I had just finished seeing my patients during my Thursday clinic session, the day that keeps me grounded and focused on what The Children's Clinic, "Serving Children and Their Families" is all about. As I hurried to lunch, I came upon a special patient of

mine, Angelina (our cover girl), in her wheelchair, with a beautiful purple umbrella lovingly placed by her grandmother to shade her from the sun.

Angelina, whose smile lights up my day, has complex medical and developmental issues that were not being addressed before she came to us several years back. Navigating an extremely complex system was very challenging for her grandmother. She needed help with medical issues, equipment issues, psychosocial and legal issues. Fortunately TCC is now able to offer that help through our qualified and committed health care providers, expanded behavioral health department, Medical Legal Partnership and expert care managers. Angelina is now thriving, learning, and obviously happy.

As we approach our 75th anniversary in 2014, I reflect back on the day I was given the honor of leading this organization. That was 25 years ago and my amazing journey continues to reflect the core values of our founders: excellence and innovation in service, compassion, integrity, cooperation and respect. As an organization founded on these values, we continue to strive to improve the patient experience and quality of care while emphasizing cost efficiencies and effectiveness. Since joining TCC, we have broadened our services to include adults, seniors

and people with disabilities creating innovative care management and health promotion programs. As my friend and pediatric colleague recently shared with me, "not only has TCC grown from its inception as a single facility to become a system of care that serves one third of low income children and families in the community through its network of 8 health centers, but they also established a precedent for developing sustainable and replicable models for health services delivery in areas of childhood asthma, school health, and mental health services that have been adopted and adapted by communities throughout the US. They have implemented a unique culture of collaboration and partnership that has allowed them to meet the needs of the community by engaging and empowering children, families and community stakeholders". Most importantly, we are always "focused on the well being of children and families" in the context of their home, culture and community... a model and standard of care and responsibility we take very seriously.

Our amazing, important journey continues, and to borrow from Robert Frost, we have "miles to go before we sleep". It is a very exciting time, as always. We are poised to continue to improve the quality and breadth of service we provide to those in need in our community.

A heartfelt thank you to our patients, like Angelina, from whom we all learn daily, our amazing dedicated staff, our phenomenal board and advisory board, our supportive families, our many community partners and to the special donors who support our work to allow us to respond to the needs of our community in innovative and timely ways.

Sincerely and with "mucho cariño",

Elisa A. Nicholas, MD, MSPH
Chief Executive Officer

Letter from Victor Gonzales, CPA President of the Board of Directors

On behalf of the Board of Directors of The Children's Clinic, "Serving Children and Their Families" (TCC), it is my distinct pleasure to introduce our Annual Report: Serving, Caring, Healing, Growing, Leading. This report highlights the important work that each of you, as TCC supporters, has contributed towards our vision of a community that is healthy for all. The impact that a group of individuals can make in the lives of children, adolescents and families in our community, is demonstrated through our shared commitment in helping to build healthy southern California communities.

Our rapidly growing population, our community's limited health care resources, and the fact that we are home to the most diverse communities in southern California, all factor into the critical need for increased access to the wide range of high quality health care and enabling services that TCC provides.

The Children's Clinic, "Serving Children and Their Families" touched the lives of over 35,000 patients this past fiscal year – that's over 105,000 visits and a 40% increase from previous years; giving us the ability to provide TCC's unique brand of care to children and families that have nowhere else to turn.

We sincerely appreciate your commitment to our shared vision of a community that is healthy for all and your continued generosity makes our mission possible. You are the reason The Children's Clinic, "Serving Children and Their Families" is able to remain at the forefront of providing innovative care to greater Long Beach residents.

Please continue your efforts to lay the foundation for our work, whether as a donor, a volunteer, an advocate, community partner, or as a part of our dedicated staff. With all of us working together towards this common goal, we will build a community that is healthy for all residents.

Sincerely,



Victor J. Gonzales, CPA
Board President

Holthouse, Carlin & Van Trigt, LLP



Growing Up Healthy with TCC

The Children’s Clinic, “Serving Children and Their Families,” or TCC for short, has an abiding commitment to assuring the health and well being of children and their families. We provide the highest quality health and support services to all who walk through one of our eight community health center doors. We are proud of our legacy and our transformation from a small volunteer group of pediatricians and community leaders in 1939, who wanted to impact the lives of underserved children in Long Beach, to a full service system of community health centers; serving all ages, with a professional staff of 280, dedicated donors, volunteers and community partners all joining together in support of our mission.

Meet our Cover Girl: Angelina

TCC has transformed the lives of countless children and their families, and our cover girl, Angelina Hernandez, is no exception. Angelina’s grandmother describes how prior to coming to TCC, her previous primary care doctor did little to address the complicated health needs Angelina faced; she had no real diagnosis, and was never referred to any outside specialists.

“The Children’s Clinic is the primary care provider for me and my two daughters. There are not many places we can go that are within walking distance, so we really appreciate having affordable care so close to where we live. And it’s so clean! We also like the fact that all of the services we use are all in one place. The staff is great. Everyone is knowledgeable and friendly. We are always treated well at TCC.”

TCC Parent and Patient, 2012



Fortunately, a few years ago, Angelina’s teacher, Rebecca Qualls, recommended TCC. Angelina was assigned Dr. Elisa Nicholas as her pediatrician and her grandmother was amazed at the level of care Angelina received, not only from Dr. Nicholas and other TCC doctors, but from all of the TCC staff they came into contact with.

Almost immediately, Angelina was referred to specialists and was finally given a diagnosis of cerebral palsy. Angelina’s grandmother, who is her legal guardian, described how important this diagnosis was, because it opened the door to better services for Angelina at school and beyond. *“We are both so enriched with all the good things that TCC has helped make possible now in our lives,”* she says. Angelina’s experience with The Children’s Clinic exemplifies how we consistently go the extra mile for our patients to ensure quality, comprehensive healthcare and family support.

Growing Up Healthy with TCC

Keeping up with Sami, TCC's 2012 Holiday Cover Girl

Sami is an adorable toddler – sweet, smart, and very clumsy. Even after she learned how to walk, her gait was very wobbly and she could not sustain her weight, but the family thought she'd grow out of this. It was also around this time that Sami began experiencing a variety of ailments – high fevers, vomiting, weight loss, not wanting to eat, and decreased activity. Sami had been taken to the emergency room several times and her parents were told she had a stomach virus. As far as her wobbliness – the response was, she would grow out of it. TCC was recommended as a place to follow up with a primary care physician.

Sami arrived at TCC in September of 2011 and met Dr. Sonia Damanan, one of our pediatricians. Dr. Damanan spoke with Sami's parents and carefully examined the little girl. Something was seriously wrong. She immediately admitted Sami into the hospital. An MRI showed a massive brain tumor on the inside of this little girl's beautiful, curl covered head. A biopsy confirmed the brain tumor and thankfully, Sami received a favorable prognosis.



We caught up with Sami, her family and Dr. Damanan recently and are pleased to let you know that Sami continues to be in remission and is receiving physical therapy. She is closely monitored by her specialists, Dr. Damanan and her TCC Care Team. Very much like all the families we serve, Sami and her family will also have the benefit of receiving a broad range of support from TCC, including behavioral health services and legal services, if needed, through our medical legal partnership program.

Sami's parents, Benji and Amor, say their little angel is happy and thriving. She loves to play with her brother and sister and has resumed her playful toddler activities.

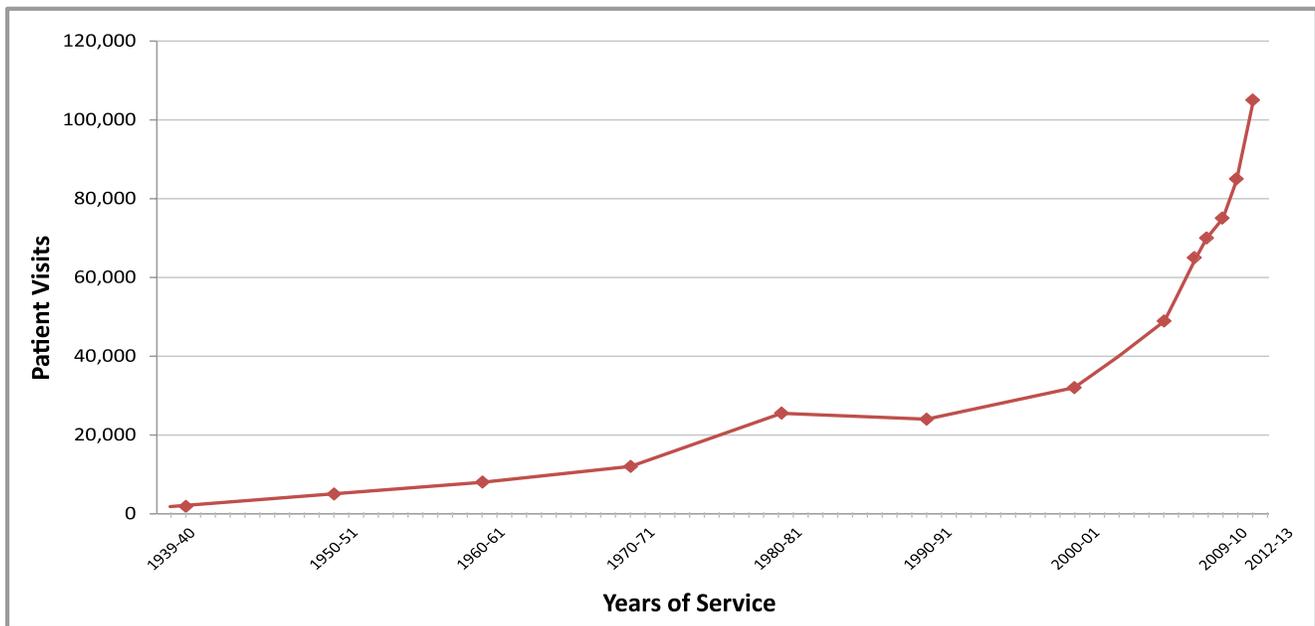
Sami is just one small child among the thousands of children, adolescents, adults and seniors; many of whom face significant life challenges, debilitating conditions and uncertain futures, who with your help, can celebrate small, but significant battles every day. Their hopeful futures are a direct result of your generosity.



In fiscal year 2013, TCC provided over 105,000 visits to over 35,000 medically underserved low-income children, adolescents and adults.

TCC's multi-disciplinary team of physicians, nurse practitioners, social workers, mental health professionals, health educators and administrative leaders provide care in the model of a **Patient Centered Medical Home** - a model of primary care that delivers care that is patient-centered, comprehensive, coordinated, accessible and continuously improved through a systems-based approach to quality and safety.

Our services include preventive, acute and chronic care for children and adults; family planning; pre-natal; care coordination; and chronic disease management for diabetes, depression, obesity and asthma, health education and outreach; behavioral health screenings; on site therapy and referrals to community resources; medical legal partnership; eligibility screening; translation services; walk-in immunizations; laboratory testing and dispensary.



In December of 2011, two new clinics officially joined the TCC family, generating a 40% increase in patient visits. These clinics located in Central Long Beach and Bellflower would have closed down had TCC not stepped in and began providing our special brand of quality care to area residents. Our new Central Long Beach location is open 365 days a year with evening and weekend hours, making it even easier for our patients to get the care they deserve.

Watch Us Grow



"TCC is an important safety net provider to residents in the greater Long Beach community. In 2012, federal data showed that TCC served almost one out of every 3 residents in our service area. This increases our level of responsibility toward our community and the positive impact we can make to improve the health of our population."

Jina Lee Lawler, MSW, Chief Operations Officer





A Rising Young Star/Patient

With a smile that can light up a room, Jose, age 11, is a rising star in the Long Beach art scene. On a recent visit to TCC's [S. Mark Taper Foundation Children's Clinic Family Health Center](#), Leslie Larsen, a TCC Pediatric Nurse Practitioner met with Jose and his siblings for their back to school physicals. Jose was excited to share that he had sold one of his paintings at a local gallery. Mom, Maria, was just as proud, telling us that her family had come a long way in the last year as they had adopted a more healthy lifestyle to combat the beginnings of obesity which ran in the family and put them at risk for diabetes. By focusing on outdoor sports such as soccer and bike riding, Jose has dropped to a healthy weight, is doing great in school and has discovered a love and affinity for drawing. Maria credits Leslie Larsen with helping her family not only to make the changes they needed to be healthy but also offering support for their disabled son, who is doing well and

in a special program at a local high school. Whether it is parenting classes, nutrition education, Zumba Classes, cooking workshops or participating in [TCC's North Long Beach Walking Club](#) – we are here to help!

TCC reaches children and adults through our long standing partnership with Long Beach Unified School District, which allows TCC families to receive health care and support services in our school-based health centers located on-site at [Cesar Chavez Elementary School](#), [International Elementary School](#) and [Hamilton Middle School](#). In December of 2012, TCC was awarded a federal grant, which will allow us to increase access to health care services through a new school based health center at [Roosevelt Elementary School](#).

With an emphasis on prevention, early intervention and risk reduction, our partnerships with LBUSD Superintendent Christopher Steinhauser and school principals, teachers and nurses, we are able to work together to make sure children and their families are safe, healthy and ready for learning.

TCC specializes in the care of children with special needs in our community providing care coordination for families that have a child from birth to age 21 years with special health care needs. In addition to pediatric care, families are provided with information and resources about specialty service network; support groups; community programs/services; and working with our Long Beach Unified School District partners, information about schools and/or early intervention services.

"For many years I have appreciated The Children Clinic's good work in our community, where they continue to have a positive impact on some of our most vulnerable children and their families. The Children's Clinic provides invaluable services to children, many of whom attend our schools, and I commend this organization's great track record of partnering with our school district, including through school-based health centers. The need for health care is great among Long Beach schoolchildren. The Children's Clinic is helping to address that need by providing increased access to primary care and preventive health services."

- Christopher J. Steinhauser, Superintendent of Schools, Long Beach Unified School District

Reach Out and Read!



Reach Out and Read!

Literacy promotion is not necessarily seen as the role of pediatricians and pediatric nurse practitioners, but at TCC it is...

Pediatricians are the first professionals with whom parents establish a relationship around the care of their child, a relationship that is consistent and valued. This provides an opportune time to discuss and promote literacy.

Statistics show that families participating in the national **Reach Out and Read** program are more likely to read to their children (4.3 vs. 3.8 days per week), and their toddlers'

receptive and expressive vocabulary scores were higher, even when adjusting for parental education, foreign-born, and language proficiency. (High et al.2000)

According to the Nation's Report Card, the most successful way to improve the reading achievement of low-income children is to increase their access to print. **Literacy is a primary focus at TCC.** With Long Beach ranking as one of the country's most illiterate cities, we have our work cut out for us. At each TCC well-child visit, our pediatricians write a "prescription" and give a new, age-appropriate book for parents to read out loud to their children and all children and youth at all visits are able to choose a book from the **David and Shirley Armes Book Barn** to take home. If you'd like to donate to our Reach Out and Read library please contact the Development department at (562) 264-4647.



Women's Health Care

Recognizing an unmet need within our clinic system, in the spring of 2009, TCC leadership took the necessary steps to pilot a prenatal program at our S. Mark Taper Foundation Children's Clinic Family Health Center. Partnering with **Reproductive Health Associates**, TCC's prenatal program started off as a once a week program at our main clinic site through generous funding from the **California Wellness Foundation** to a daily offering at four of our community health centers.



In the summer of 2013, TCC welcomed **Dr. Carol Grabowski, a board-certified Obstetrician/Gynecologist**. Dr. Grabowski was Chief of Staff for the Women's Hospital and Long Beach Memorial Medical Center and former president of the board of Women's Shelter Long Beach. **Dr. G and the Women's Health Care Team provide a comprehensive approach to prenatal care that assures babies are born healthy and families receive the support and education before and after a child is born.**

TCC's Women's Health Care Team is focused on keeping women of all ages healthy by focusing on prevention, early detection and treatment through well-woman preventive care visits that offer comprehensive health care including screening and counseling for all women and adolescent girls for interpersonal and domestic violence in a culturally sensitive and supportive manner.

Our goals, as we roll out this new initiative, will include:

- Increase patient entry to prenatal services in the first trimester of pregnancy
- Increase the percentage of full term deliveries and healthy birth weights
- Screen, address and refer early psychosocial needs in the family that may impact not only the health and well-being of women, but also of their children
- Increase access to women's health services across our clinic system
- Increase cervical cancer screening and early detection and prevention



Meet Dr. Christina Huckabay, Family Physician



We recently caught up with Dr. Huckabay, in between seeing patients at **The Children’s Clinic Family Health Center at Hamilton Middle School (HMS)**, which serves children, youth, adults, and seniors who reside in North Long Beach. Dr. Huckabay works closely with pediatrician Dr. Taryn Winkle and the HMS Care Teams serving close to 10,000 patients every year.

Why did you choose to work at TCC? I chose to work at TCC because I wanted to work in a medically underserved area, be geographically closer to family and friends, and because I was impressed by the reputation that TCC has among community health clinics of being a progressive, innovative champion for providing quality healthcare to the underserved.

What are some of the challenges you see your patients dealing with in the community you serve? Most of our patients have significant psychosocial issues that impact their physical health. Common stressors include financial stress, unemployment, lack of adequate health coverage, undocumented legal status, illiteracy or non-English speaking, history of trauma or abuse, and dysfunctional family dynamics.

What do you like most and least about being a physician and interacting with patients? My favorite part about being a physician and interacting with patients is the

relationship I get to build with them over the years and the impact I can have in their lives to help them take better control of their health. My least favorite part is the time constraints with patient visits. You never feel you have enough time with your patients and always feel you're running behind. That, and all the paperwork, which is never ending.

What do you like to do for relaxation or stress relief? Can you share any advice on finding a balance between work and life? For relaxation I like to indulge my Saturday mornings by waking up without an alarm and enjoy a leisurely breakfast while reading the paper. Work/life balance is always a challenge and as physicians I think we all struggle with that. For me, it helps to have planned social events after work that force me to leave work behind for awhile, i.e. a weeknight dinner date with a friend or a Bible study. It helps me be more efficient with my work and makes the week more enjoyable.

HMS underwent a major transformation from a small, four room clinic to a state of the art facility with twice the number of exams rooms, a spacious lobby, and offices for support staff. In addition, HMS is the only clinic within the TCC system to house a Family Resource Center (FRC) where TCC’s Health Education and Outreach team host a variety of healthy lifestyle classes from Cooking with Maria Madrid to Imelda Meza’s chronic disease management classes. The FRC also has offices for TCC’s Behavioral Health Services team.



Dr. Mark Dressner and Dr. Jack Tsai, Family Physicians at SMTF

“Family physicians are first and foremost patient advocates”

Mark Dressner, MD

Bridge to Health! - Programs that Work

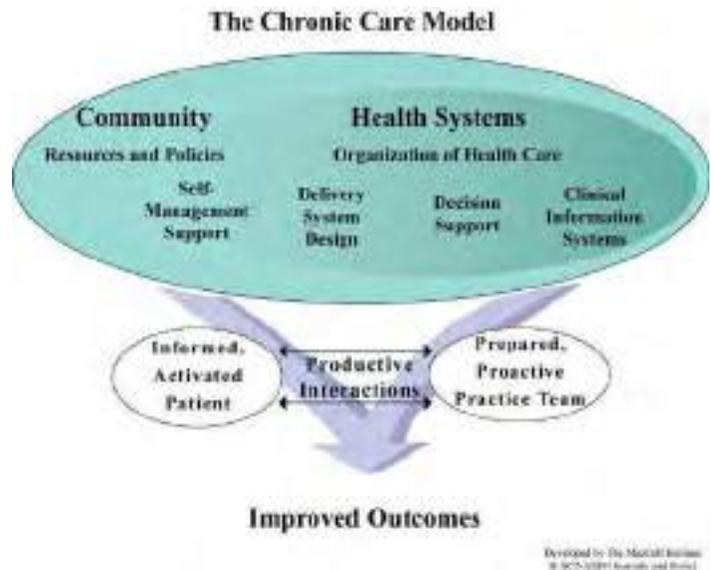
Bridge to Health!

Thanks to funding from the Port of Long Beach, Harbor Community Foundation and British Petroleum South Coast Air Quality District, our Chronic Disease Management and Bridge to Health initiatives continue to support the Long Beach community and are expanding into surrounding communities of San Pedro and Wilmington, providing patients and their families the opportunity to achieve better health and take control of their chronic diseases.

TCC's Bridge to Health initiative is a care model that utilizes a team of qualified and experienced medical providers, including Community Health Workers (CHWs), health educators, social workers and community organizers to transfer systems of chronic disease management that have proven effective in the clinical setting into patient homes and out into the community to serve the most at-risk populations. Our staff is specially trained in the **Healthier Living: Managing Ongoing Health Conditions/Tomando Control de su Salud** which was developed by the Department of Medicine in the School of Medicine at Stanford University and is an innovative community-based, culturally appropriate self-management program that assists individuals with chronic illness.



Univision Reporter Erika Flores and Carolina Sanchez, TCC Community Health Worker.



In tandem with the **Chronic Care Model**, Bridge to Health utilizes prevention and screening for early detection and diagnosis, monitoring, education, outreach, and self-management to address cardiopulmonary illnesses as well as other chronic diseases through a community education model; this system creates foundations for building greater community awareness and increasing self-advocacy and a more active approach to disease prevention and management throughout the most at-risk and affected communities.

"I highly recommend TCC to the community because they have good programs that help the uninsured and that need help with our health. They have taught me how to take care and control my diabetes."

TCC Patient Jose, age 32

Behavioral Health Care

Behavioral Health Care



TCC is committed to providing high quality health care services for the children and families we serve. This includes Behavioral Health Services, which are an integral component of comprehensive quality care in the patient centered medical home setting. Our team of **Behavioral Health Specialists** includes licensed clinical social workers, master’s level social workers and bachelor’s level social workers ensuring that we provide a full range of services and the best treatment and quality of care. Our team is multilingual and culturally diverse, helping us to better meet the needs of greater Long Beach families through clinically and culturally competent services.

In under one year, the team has grown from two Masters level Social Workers to a Behavioral Health Team of 4 full time staff and 3 interns. The Behavioral Health department continues to offer excellent internship opportunities to Masters of Social Work students from local universities. Interns provide quality care to our patients as they receive in-depth training and supervision as they pursue their degree. TCC is a sought after internship placement by students interested in medical social work.

- Our Healthy Tomorrows Advisory Committee includes:
- ✿ Child Net ✿ Children Institute, Inc. ✿ End Abuse Long Beach
 - ✿ First 5 LA ✿ For The Child ✿ Legal Aid Foundation of Los Angeles ✿ Long Beach Community Hospital
 - ✿ Long Beach Department of Health and Human Services
 - ✿ Long Beach Memorial Medical Center Miller Children’s Hospital ✿ Los Angeles Department of Mental Health ✿ Mental Health America
 - ✿ Pacific Asian Counseling Services ✿ Patient Advocates
 - ✿ The Guidance Center ✿ TCC Patients

Under the guidance of **Chief Medical Officer, Maria Chandler, MD, MBA**, we have been working on creating a primary care team for our patients that include medical and behavioral health providers. When a provider identifies that a patient has a psychosocial issue that affects their medical well-being, they are referred to the on-site social worker. The key to the team’s success is true integration of care. The behavioral health team is embedded in the flow of the medical care and are located on site at multiple clinics. Providers transfer the patient through a “warm handoff” and are able to personally introduce patients to the social worker on site. The team on average receives 150 referrals per month for various mental health and case management needs.

In partnership with the American Academy of Pediatrics, Healthy Tomorrows Partnership for Children provided TCC with the opportunity to promote maternal and child health by establishing a support network of collaborative partners who continue to work together to enhance prevention strategies and to make mental and behavioral health care for pregnant women, infants, children and youth more accessible. As part of this project, TCC has conducted training on mental health issues for staff, and implemented mental health screening tools.

Our social workers have assisted patients in accessing resources, providing case management, linking to mental health agencies, conducting in-depth assessments for patients in crisis, intervening and responding to child and elder abuse reports, and providing consultations to medical providers regarding collaborative treatment plans. Our LCSWs provide therapy services to some patients and the department is looking to continue to grow its direct treatment services to include individual and group therapy for additional patients.

Greater Long Beach Medical Legal Partnership

Meet Attorney Kate Marr, Esq.



How do lawyers bring an added dimension to serving the needs of impoverished children and families? What can they offer in addition to the services performed by physicians and nurse practitioners?

There are a lot of health concerns that people have that can't be addressed by medicine. The majority of it stems from living in poverty and not having the financial stability to help themselves. Through our **Medical Legal Partnership (MLP)**, we can help patients with things like getting them government benefits and restraining orders, or assist them with immigration issues. We can also help with housing; we can make sure that landlords take care of mold, roaches, etc., so that living conditions are conducive to living a healthy life. Our work compliments the services the physicians and medical staff supply. We are not only providing legal services directly to TCC's patients, but we are also educating the medical staff on their patients' legal rights and the resources available to them.

TCC's Medical Legal Partnership

When six year old Ashley recently came to TCC with trouble breathing, her pediatrician treated her severe asthma and asked **Carolina Sanchez**, a **TCC Asthma Community Health Worker** to visit the home and help the family better understand and manage Ashley's condition. In addition, Carolina inspected her

home for asthma triggers. She discovered the usual suspects: mold from a leaky pipe and wall-to-wall carpeting, which is prime real estate for dust mites. Ashley's mother had asked the landlord repeatedly to fix the pipe and remove the carpeting, which were exacerbating her daughter's asthma, but he refused to do anything.

Enter TCC's Medical Legal Partnership

MLP was created to address social issues affecting the health of our patients. This unique collaboration between TCC and the **Legal Aid Foundation of Los Angeles (LAFLA)**, provides TCC patients, like Ashley and her family with access to the legal services they need to lead healthier lives. Providers are able to refer patients to the legal team as part of a comprehensive approach to primary health care. **Attorney Kate Marr of LAFLA** has been advocating for TCC patients for over a year now and was recently joined by **paralegal Agustin Corral**. Together they comprise the legal team, assisting patients through consultations, referrals, and even representation in court when needed.



Services are available on site at **The Vasek Polak Foundation Children's Clinic Family Health Center** two days a week and a member of the team is present to meet with patients and answer questions.

The Greater Long Beach Medical Legal Partnership has identified that 70% of patients/families served have experienced violence in the home. TCC's MLP team works closely with Behavioral Health Services to provide support to families in need.

TCC's Health Education and Outreach (HEO)

TCC's Health Education and Outreach (HEO)

TCC's Health Education and Outreach (HEO) Department at TCC is made up of a dedicated team of Masters in Public Health individuals, Chronic Disease Educators, Community Health Workers and AmeriCorps interns. **HEO strives to partner with our community to provide the most culturally and linguistically appropriate health education and promotion on the topics that are most relevant to our patients and our community.** They also work very closely with TCC patients and families to help them make healthy lifestyle changes when they are ready to make them.

HEO team members are located at all eight of our clinic sites, while also working in the community and in some cases, visiting our patients in their homes. The team provides a multitude of programs that complement and enrich the high quality health care services TCC provides, by helping and encouraging patients to be activated and informed when interacting with their provider, as well as offering no-cost health promotion and outreach opportunities to the community at large.



TCC's Health Education and Outreach department is funded by the generosity of donors and foundations including the Vasek and Anna Maria Polak Foundation, First 5 LA, the Port of Long Beach, Harbor Community Foundation, the Earl B. and Lorraine Miller Foundation, Kaiser Permanente, Blue Shield Foundation, and Community Block grants from our neighboring city partners including the City of Compton, Bellflower, Norwalk, Carson and Signal Hill among others.



Vouchmeng Sieng, Case Manager

How long have you been with TCC? I first came to TCC as a patient and later became a Consumer Board member. I moved to

Arizona for a while but then came back to Long Beach. It was hard for me to be away from my community. The need of the Cambodian community is so severe and TCC's mission is my mission; I want to help the Khmer community get access to care. They face a lot of barriers, language, cultural, and many people of the older generation went through the Khmer Rouge and suffer from Post Traumatic Stress Disorder and this also impacts their children. Because of their horrific past experiences, Cambodians find it difficult to trust others beyond their family and are often homebound. As a Case Manager, I help make sure that the Khmer community accesses the resources that TCC has to offer. I help them get to specialists, I help to build trust between them and their providers and I try to help them help themselves.

What do you see as the most pressing challenges facing the patients you serve? The Cambodian population needs a different form of outreach. Many of them are homebound, scared, shy and introverted—the killing fields caused this. The next biggest challenge is education. I want to help them help themselves and have them share this information with others, with their friends and family. Too often they can't believe or trust anyone and it takes time to explain things. It is worth it for me to work tirelessly. When I see the outcome, it gives me energy and motivates me to keep working harder.

Long Beach Alliance for Food Fitness (LBAFF)

Long Beach Alliance for Food Fitness (LBAFF)

Jennifer Ponce, Director of Special Projects for TCC and Coordinator of the TCC founded [Long Beach Alliance for Food and Fitness \(LBAFF\)](#) is always on the go, whether its supporting healthy active Long Beach initiatives, advocating on behalf of patients and resident in our community, or supporting [The California Endowment's Building Healthy Communities](#) program, she helps to represent TCC to the community at large.

The [LBAFF](#) is made up of community members, non-profit agencies, and public organizations who work together to bring quality, affordable healthy foods to Long Beach residents and create opportunities for them to be more physically active in a safe environment. [The goal of LBAFF is to create systemic, comprehensive strategies that emphasize policy and environmental change that will in turn give rise to a healthier community in the City of Long Beach.](#) LBAFF has partnered with Long Beach Department of Health and Human Services on the Long Beach Healthy Food, Beverage and Vending Policy that promotes good nutrition and healthy environments within City facilities and at City-sponsored meetings/events. The collaborative has also coordinated healthy cooking classes through the [Jamie Oliver Food Foundation Mobile Teaching Kitchen](#) for over 500 community and agency partners.

More recently, several LBAFF collaborative members participated in the [Champions for Change Training](#) created by the [Network for a Healthy California](#). The training consists of nutrition education, physical activity, and community empowerment tools that help community educators teach adults in underserved areas how to identify and discuss barriers to fruit and vegetable consumption and physical activity as well as how to speak from one's own experience about the impact of these barriers on one's health.

[TCC's Long Beach Alliance for Food & Fitness](#) is generously supported through [The California Endowment's Building Healthy Communities Initiative \(BHC\)](#). BHC is a ten-year, comprehensive community initiative that is creating a revolution in the way Californians think about and support health in their communities. In 14 places across California, including Long Beach, residents are proving that they have the power to make health happen in their neighborhoods, schools and with prevention—and in doing so, they're creating a brighter future for their children and for our state.



Excellence and Innovation in Service

Maria Chandler, MD, MBA, Chief Medical Officer



So much has been accomplished clinically to report. In the area of quality of care, TCC has adopted the national recommendations and submitted for recognition as a Patient Centered Medical Home through the National Committee of Quality Assurance (NCQA).

It is a model of care that emphasizes care coordination and communication to transform primary care into “what patients want it to be.” It is the most widely-adopted model for transforming primary care practices into medical homes. Our goal towards this end is to create “care teams” around our providers to personally manage a population of patients. This will entail a new patient portal for communication, which will be rolled out by the end of the year on our electronic medical health records system.

Additionally, Medicare and Medicaid Electronic Health Record (EHR) Incentive Programs provide financial incentives for the “meaningful use” of certified EHR technology to improve patient care. Providers have to show that they are “meaningfully using” their EHRs by meeting thresholds for a myriad of objectives. These programs are staged in three steps with increasing requirements for participation. The Clinic’s medical providers have successfully completed the first year of Stage 1 requirements on our Epic EHR system. Both of these new quality programs assure that the Clinic is maintaining the highest of standards for our patients. Clinic data is reported at the local, State and federal levels.

In the area of clinical leadership, much of our infrastructure has been strengthened. Four medical providers have been promoted to assist the Chief

Medical Officer and are the Associate Medical Directors. Two are overseeing pediatric care, one oversees adult medicine and one is the expert in medical informatics assisting with our Epic electronic record optimizations.

We continue to contribute to student training and teaching including UCI pediatric, LBMMC and Pacific Hospital family medicine residents, UCLA and CSULB nurse practitioner and other nursing students in hopes of introducing them to the service of underserved communities.



Our future will be guided by health reform, Healthy People 2020 goals, and patient and community need. Currently we have over 40 medical providers and saw over 105,000 visits in the last year and know that further expansion is in our future which looks bright!

Dateline: Electronic Health Record Implementation

On a brisk December morning all eyes were on TCC’s Chief Medical Officer, Maria Chandler, MD, MBA, Chief Operations Officer, Jina Lee Lawler, MSW and Director of Information Technology, Andrew Horvath

Electronic Health Record Implementation

as TCC prepared to “Go Live” with an electronic health records (EHR) management software system across its then six clinic sites. TCC had partnered with MemorialCare Health System and Long Beach Memorial Medical Center/Miller Children’s Hospital to implement this cost-effective and stellar EHR system, which has improved the safety, quality and efficiency of its health care delivery. The EHR system eliminates duplication of paper health records as well as damage to paper medical histories. EHR is fully integrated into the EHR at Long Beach Memorial Medical Center/ Miller Children’s Hospital. In addition, the patient and provider satisfaction as well as trust are improved through error-free creation, management and distribution of health care documents.

TCC My Chart

TCC cares about our patient’s health, all 35,000 of them! With the new myChart electronic patient portal system expected to be fully functional in 2014, TCC is taking patient care to the next level with access to information 24/7. TCC patients will be able to schedule appointments, request prescription refills, review their health history and even ask for medical advice – online, anytime.



Meet TCC’s Hi-Tech Team

The role of TCC’s Information Technology team is continually evolving with the adaptation of new technology opportunities at TCC. IT has become crucial to TCC’s Quality Improvement initiatives and to clinical improvement with data to help increase efficiencies.



Program and funding made possible by California Network for Electronic Health Record Adoption, Community Clinics Initiative, California Healthcare Foundation, Blue Shield of California Foundation, L.A. Care Health Plan’s Robert E. Tranquada, M.D. Health Care Safety Net Award, PacificCare/United Healthcare, the Earl B. and Lorraine H. Miller Foundation, the County of Los Angeles Department of Health Services and with a special thanks to Long Beach Memorial Medical Center/Miller Children’s Hospital.

TCC in the Spotlight

Recent Awards & Appointments

- Elisa Nicholas, MD, MSPH
 - Awarded the Southern California Public Health Association Lifetime Achievement Award, 2013
 - Elected Board Member to the Community Clinic Association of Los Angeles County, 2012
 - Appointed member to the Gateways Cities in Action Plan Committee, 2011
 - Appointed member/community stakeholder to Hablando Claro: Clear Talk Project, National Council of La Raza, California State University Long Beach Center for Latino Health, Evaluation and Leadership Training, 2010
- Maria Chandler, MD, MBA
 - President of the Association of MD/MBA Programs
 - Board of Trustees Long Beach Memorial/Miller Children's Hospital
- Mark Dressner, MD named President of the California Academy of Physicians (CAP), 2013
- Jennifer Ponce elected to The California Endowment Building Healthy Communities steering committee, 2012
- Stephanie Love, LVN inducted into the Blue Shield Foundation Clinic Leadership Institute Emerging Leaders 2012 Cohort
- Blue Shield Foundation and Center for Care Innovations award for Optimizing Patient Experience through C.A.R.E. (Connect, Appreciate, Respond, Empower) training for all TCC staff
- Community HealthCorps Community Impact Award 2013

Publications, Presentations & Media

- **Publications:**
 - American Academy of Pediatrics, Community Pediatrics Spotlight. 2011 December
 - Policy and System Change and Community Coalitions: Outcomes From Allies Against Asthma. American Journal of Public Health. 2010 May
 - Improvements in Health Care Use Associated with Community Coalitions: Long Term Results of the Allies Against Asthma Initiative. American Journal of Public Health. 2013 June
- **Presentations:**
 - "Vivian Weinstein Leadership Day: Critical Road Map Options for Early Childhood" Health and Wellness for Young Children, Challenges and Opportunities in 2012 Panelist, 2012 February
 - "Air Quality and Health: Paying the Price with Our Health", A Community Strategy Planning Conference with Turing Data into Action, a CDC REACH CORE Project, through the UCLA Center for Health Policy and Research
 - "The Future of Seniors and People with Disabilities in the Medi-Cal Managed Care Program" presented issue surrounding health reform implications for Seniors and People with Disabilities to a joint State Health Senate Assembly Committee, 2011 December
 - Featured in "Right to Breath" documentary concerning asthma and air pollution in Los Angeles County
 - "Advocacy and Serving the Underserved as Career Path"- Served on panel at Pediatric Academic Societies Annual Meeting, 2010 May
 - "Community Health Centers: Can They Plug the Gaps in the Safety Net?" Briefing on Capitol Hill, Summer 2012
- **Video/Television**
 - Univision "Cadenas de Buena Gente" Focus on Asthma at the S. Mark Taper Children's Clinic Family Health Center, 2010 February
 - National Geographic Colombia team Visits TCC for Documentary Series: Nuestra Mirada: Obesidad, 2013 May
 - "AQMD On The Air – Dr. Elisa Nicholas", effects of air pollution on children's health, 2012 September

TCC in the Spotlight



Meet Stephanie Love, Licensed Vocational Nurse

TCC Clinic Manager Stephanie Love is a bundle of positive energy, which she needs as manager of TCC's three smallest and very busy clinics. She began working at TCC five years ago as a temporary employee and lucky for us, decided to make TCC her home. She was most interested in working with TCC's homeless population. Her interest in working with this population rose out of a personal tragedy when a fire destroyed her home resulting in a time when she herself was homeless.

Stephanie is committed to providing superior customer service to our patients as well as access to resources in our community. "Our patients don't have the same access as everyone else, it's like they are the people that time forgot. They don't have access to good food or technology, so they can't compete. They have the ability; they just don't have the resources." Stephanie's passion for the underserved made her an obvious choice for [Blue Shield's The Clinic Leadership Institute's Emerging Leaders](#) program, which was developed for healthcare leaders to improve and enhance their skills. She hopes to soon complete her Bachelor's Degree in Nursing.

When asked what her favorite patient story is, she is quick to respond. "Recently, a teen came to our clinic at the Multi-Service Center for the Homeless. I could hear him yelling and cursing in the lobby. He was adamant that he did not want a TB test. I went over to talk to him because I thought that it was strange that he was having such a reaction. I knew there had to be something more going on. When I started talking to him, he broke down crying. He told me that he had been homeless for six months and that he felt it was his entire fault. He needed the TB test in order to be placed in a shelter. I told him that there are some things we don't have control over, that it wasn't his fault, and that even if his parents don't get along, they still love him. I wanted to be an example of a positive attitude for him. I just found out from his caseworker that he was permanently housed. His mom called me and told me that whatever I had said to him really changed him. His relationship with his mom has been better; he actually talks to her about things instead of yelling. All we see is yelling but we don't see the pain behind it...I think one of my greatest gifts is talking." Well, Stephanie, we think one of your greatest gifts is listening and caring.

Optimizing Patient Experience through C.A.R.E. (Connect, Appreciate, Respond, Empower)

Throughout 2012 and 2013, all TCC staff participated in a special program designed to improve the patient experience. The program, [Optimizing Patient Experience through C.A.R.E.](#) funded by the Blue Shield Foundation and Center for Care Innovations, is designed as a train the trainer workshop. Under the leadership of trainers, Tanesa Gonzales, LVN, Leslie Larsen, Pediatric Nurse Practitioner and Jennifer Ponce, TCC staff attended day-long trainings which continue to be foundational in helping all staff, non-clinical and clinical to better understand how to treat and engage patients to improve health outcomes and the patient experience.



Special Events - Celebrating almost 75 Years of Growing Healthier Communities

Charity Regatta

In September 2012, the eight yacht clubs of Long Beach held the 27th Annual Charity Regatta. The Regatta has grown throughout the years to include additional fundraising or supporting activities such as a Book Drive, a Dance, a Swap Meet, a Golf Tournament, and a Brunch as well as the Racing. The race has been known by several other names over its 29-year history.

In the first stage, racers cross the San Pedro Harbor Channel to Isthmus, Catalina where they stay overnight and enjoy a moonlit beachside awards ceremony. In the morning the races continue with a variety of races for a variety of classes hosted by the Yacht Clubs. Following the racing, they hold their

traditional Burger Bash, Trophy Presentation, Silent Auction and Drawing at the Alamitos Bay Yacht Club. Since 1986, the Charity Regatta has raised more than half a million dollars for TCC.

The Long Beach Yacht Clubs are: Alamitos Bay Yacht Club, Cerritos Bahia Yacht Club, Little Ships Fleet Yacht Club, Long Beach Singles Yacht Club, Long Beach Yacht Club, Navy Yacht Club of Long Beach, Seal Beach Yacht Club, Shoreline Yacht Club, International Order of the Blue, Gavel District 10.

Event Sponsors include Friedmans Appliance Kitchen Bath & Beds, Murphy Industrial Coatings, The Van Dyke Family, Jeanne Stafford, Commodore, Navy Yacht Club, Shoreline Yacht Club, Marina Yacht Club, Screen Gems and Allegra Printing.



Beach Walk: Walk for a Healthy Community Event

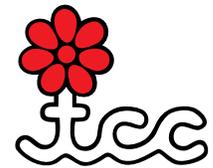
TCC's Annual Beach Walk:

Walk for a Healthy Community continues to grow by leaps and bounds with more family friendly activities than ever before. Our 2012 event featured a Healthy Kids 1K Race with over 30 children participating in this inaugural event.

Sponsors over the last three years included: Supervisor Don Knabe, County of Los Angeles, 4th District, California Eagle Corporation, Long Beach Memorial Care Medical Center, Millikan High School COMPASS Program, Holthouse Carlin & Van Trigt, LA Care Health Plan, Port of Long Beach, Gardikas Produce, Long Beach Memorial Pathologists, Dave Carver Financial, The Van Dyke Family, EUS IT Solutions, Water Replenishment District, Long Beach Local Firefighters Local 372, Watson Land Company, Northrop Grumman, Molina Health Care, Lions Club Charities, GJ Property Services, Pediatric Dental Specialists, Neonatal Medical Associates, Anthem Blue Cross, Med Point Management, Quest Diagnostics, Farmers and Merchants Bank.



Special Events



24th Annual YACHT CLUBS OF LONG BEACH CHARITY REGATTA

Benefiting The Children's Clinic, Serving Children And Their Families



THE ONE-DESIGN - CUBING - PREDICTOR LOG
SUNDAY, SEPTEMBER 26, 2010
 Visit our website at: www.thechildrensclinic.org



Special Events

Grand Re-Opening and Ribbon Cutting Ceremony

Over 40 guests, including TCC Leadership, Board and Advisory Board Members, and local officials attended the festivities at the S. Mark Taper Foundation Children's Clinic Family Health Center in the summer of 2009 for a re-opening and ribbon cutting ceremony as guests viewed and took pictures next to their Naming Plaques.



Celebrating 70 Years of Growing Healthier Communities



In the fall of 2009, TCC celebrated 70 years of providing quality health care services and health education and promotion to the greater Long Beach Community. Over 200 guests were in attendance at Museum of Latin American Art's beautiful sculpture garden. The event co chairs were Long Beach First Lady Nancy Foster and Lynne Pillsbury. Rich Archbold, Executive Director of the Press Telegram and Los Angeles County, 4th District Supervisor Don Knabe, emceed the event. TCC's Philanthropy Award was bestowed on The Vasek and Anna Maria Polak Charitable Foundation, Inc. for their unwavering support to organizations that improve the health and well being of children in the greater Long Beach area. In recognition of their commitment to the mission of TCC, the

Distinguished Partnership Award was given to Long Beach Memorial Medical Center, Miller Children's Hospital and Memorial Health Services. For his many years of selfless support to TCC and the community, Song Tan, M.D., of Miller Children's Hospital received the Dr. Katherine White Humanitarian Award.



Giving

The Children's Clinic, "Serving Children and Their Families" (TCC) would like to offer a heartfelt thank you to the many individuals and organizations that so selflessly gave to TCC. The gifts that TCC received made our work on behalf of the children, adolescents and adults we serve possible and we are very grateful for your continued support.

There are a variety of ways you can contribute and participate in reaching our vision of a community that is healthy for all.

Community Support Circles*

Make a regular contribution on your credit card. Whether it's \$10, \$25 or \$50 a month your monthly commitment makes a difference every day at TCC. It's easy online at www.thechildrensclinic.org.

In Memory or In Honor Gifts

Celebrate the lives and achievements of individuals by making gifts in their memory or in their honor.

Mobile Pledges*

Text TCC to 41444 and make a pledge today.

Online Gifts

Join the trend with convenient and secure online giving at www.thechildrensclinic.org.

Gifts of Stock

One of the most advantageous ways to contribute to TCC is through a gift of stock. Making a gift of securities is simple and offers a number of valuable financial benefits:

- You can donate appreciated stocks, bonds or mutual funds
- The total value of the stock upon transfer is tax-deductible
- There is no obligation to pay any capital gains taxes on the appreciation

Planned Giving through TCC's Legacy Society

Make your core values known by joining The Children's Clinic, "Serving Children and Their Families" Legacy Society and making a planned gift to TCC. Members of our Legacy Society are generous and forward-thinking donors who will support long-term success and be long remembered. Contact the Development Department at (562) 264-4647 or development@thechildrensclinic.org for more information.

*New methods of giving at TCC



Dr. Joel WidELITZ

October 11, 1945 - August 8, 2012

The Children's Clinic, "Serving Children and Their Families" was saddened to learn of the death of Advisory Board Member and past Board President Joel WidELITZ, MD on August 8, 2012. Joel was one of the founders of Kaplan & WidELITZ Pediatrics and was a respected and beloved pediatrician in the community for over 30 years. A passionate TCC Board President, Advisory Board Member and advocate for children's health, Joel's participation, compassion, and humor continue to be missed.

Thank you to the following individuals for contributing to the **Joel WidELITZ, MD Memorial Fund** to support the work of The Children's Clinic, "Serving Children and Their Families"

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Walter E. Airth, Frank Chapman, Jerry and Marilyn Finklestein, Charles Giometti, Chad Goodman, E. Robert Jones, Addison and Sandra King, Sandra Morgan, Dr. Elisa A. Nicholas, Steven and Victoria Rockhind, Ruth Rudis, Constance Shih, Cheryl Stenson, Knut Thune, Medical Staff of Miller Children's Hospital

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Dedicated and Caring Contributors

On behalf of the patients, staff, and the TCC Board, thank you to those who donated so generously to TCC from July 1, 2010 through June 30, 2013.

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TCC thanks those who have chosen to celebrate the lives of special people through donations to TCC in their memory. It is a tremendous honor for us to be the recipient of these gifts. Thank you for thinking of us.

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Eugenia Zaferis

In Memory of Howard Tait

Lori Goetsch

In Memory of Dr. Larry Carnay

Morris and Sharon Gross

In Memory of Bessie Alefantos

Dr. Elisa Nicholas



In Memory of Anona R. Nicholas

August 2, 1925 - January 6, 2012

Beloved and loving wife, mother, grandmother, great-grand-mother and friend, passed away January 6, 2012. Anona was a force of nature; she was passionate, openhearted, intellectually curious, and had a personality that was larger than life. Her home was open to all, especially to those in need, and the food was always delicious and plentiful. Her legacy will live on in through the lives of those she touched.

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In Memory of Ruth Wright

November 26, 1921 - March 15, 2013

When at a young age, a very little Ruth took herself to the nearby YMCA and asked how she could volunteer to help any one in any way; the world was in for a treat. Ruth has left a legacy of love, compassion and giving and for this we are forever grateful.

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Los Angeles

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Dorothy Wise

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♦ No longer active

* Deceased



Strategic Plan (2012 -2015)

Strategic Plan (2012 - 2015)

In FY2013, TCC provided a record 105,000 visits to over 35,000 patients and in the next two years we will provide the TCC brand of high quality, innovative services and programs that will reach more children, adolescents and adults than ever before.

We are proud of how much we have grown and how far we have come, but we never stop thinking about where we are going and how we will get there.

Our strategic plan is the product of what we learned and will direct our growth for the next few years.

Our Strategic Plan also provides a way to help us navigate each step of the way and will help us meet our vision by keeping us focused on three key focus areas and their goals:

Focus Area 1:

Excellence in patient care

Goal 1: Provide access to innovative quality and patient-centered care.

Goal 2: Provide patients with an excellent patient experience.

Goal 3: Provide coordinated care.

Focus Area 2:

Enhance organizational infrastructure and financial stability

Goal 1: Enhance internal organizational infrastructure.

Goal 2: Continue to strategically develop and strengthen the TCC workforce.

Goal 3: Enhance financial stability.

Focus Area 3:

Exceptional Community Partner at all levels

Goal 1: Innovative health promotion and outreach to community partners.

Goal 2: Continue to be a strong, informed voice promoting good health and improving healthcare delivery in the public sphere.



I hope that my experience in the collection, processing and application of demographic data can aid TCC in its efforts to secure funding and identify areas requiring the medical assistance it provides.

Jack Humphrey, PhD, Diversa Consulting
TCC Advisory Board Member since 2007

TCC Financial Highlights



TCC Board Treasurer

Mike Van Dyke, CFP[®], CIMA[®], ChFC[®], CLU[®]

Vice President | Wealth Management

The Shadden Group | Morgan Stanley Private Wealth Management

Why serve on the TCC Board?

My grandfather, Mike Van Dyke, was a pediatrician here in Long Beach. He went to Cincinnati Medical School and in the late 20's he moved to Long Beach and opened a pediatric practice. In the 30's, he noticed that a lot of the naval families didn't have pediatricians; so once a week he offered free pediatric exams. In 1939, he opened The Children's Clinic where pediatricians would come in once a week to treat children who otherwise couldn't afford care. My father followed in my grandfather's footsteps and attended Cincinnati Medical School to study pediatrics. There he met my mother who was also studying to become a pediatrician. After they finished, they moved back to Long Beach and became involved with TCC. My father was the medical director of TCC for several years and my mom was a pediatrician with the LB School District and worked with TCC to ensure continuity of medical care. I am proud to continue their legacy of service.

Why do you think TCC is a good investment?

What they offer the community and the good that they do in the community is extremely valuable. There is no higher calling than serving children - if children aren't healthy then they can't reach their full potential. Having access to healthcare is really important for the community. It is extremely satisfying to work with people at TCC because they are so mission-driven. They are on the cutting edge of where medicine is going. TCC continues to grow and continues to lead in helping those less fortunate.

DESCRIPTION		FY 10/11
Patient Care Revenues	\$	8,826,632
Grant Revenue		1,837,189
Contributions/ Fundraising		847,894
Investment return		4,965
Endowments		31,491
Net Assets Released for Operations		1,266,435

DESCRIPTION		FY 10/12
Patient Care Revenues	\$	11,633,172
Grant Revenue		2,789,048
Contributions/ Fundraising		152,879
Investment return		3,669
Endowments		76,850
Net Assets Released for Operations		766,258

Financial Statement

DESCRIPTION	FY 10/11	FY 11/12
Unrestricted Revenues, Gains and Other Support		
Patient Care Revenues, net	\$ 8,826,632	\$ 11,633,172
Grant Revenue	1,837,189	2,789,048
Contributions	836,704	735,107
Special Fundraising Events	97,987	59,281
Other	11,190	734,591
Investment Return	4,965	3,669
Distribution from Memorial Medical Center Foundation	31,491	76,850
Net Assets Released from Restrictions Used for Operations	1,266,435	766,258
Total Unrestricted Revenues, Gains and Other Support	\$ 12,912,593	\$ 16,797,976
Expenses and Losses		
Personnel Costs	\$ 9,514,408	\$ 12,180,091
Pharmacy	212,056	192,877
Laboratory and Radiology	178,577	184,690
Supplies	223,757	471,340
Contract Services	424,472	390,970
Insurance	27,354	60,858
Office Expenses	392,910	573,536
Facilities, Rent and Depreciation	962,178	1,388,694
Other	268,838	319,983
Total Expenses and Losses	12,204,550	15,763,039
Excess of Revenues Over Expenses	\$ 708,043	\$ 1,034,937
Grants for Acquisition of Property and Equipment	\$ 907,221	\$ 10,211
Net Assets Released from Restriction Used for Purchase of Property and Equipment	950,154	
Increase in Unrestricted Net Assets	\$ 2,565,418	\$ 1,045,148

The summary of selected financial information is derived for the financial statement of The Children's Clinic, Serving Children and Their Families, for the years ended June 30, 2011 and June 30, 2012. Copies of the audited financials are available upon request.



Clinic Locations



The S. Mark Taper Foundation
Children's Clinic Family
Health Center
455 East Columbia Street
Long Beach, CA 90806



The Children's Clinic Family Health
Center in Bellflower
17660 Lakewood Boulevard
Bellflower, CA 90706



The Vasek Polak Children's
Clinic Family Health Center
1057 Pine Avenue
Long Beach, CA 90813



The Children's Clinic Family Health
Center in Central Long Beach
2360 Pacific Avenue
Long Beach, CA 90806



The Children's Clinic Family
Health Center at Hamilton
Middle School in North
Long Beach
1060 East 70th Street
Long Beach, CA 90805



The Children's Clinic at the Long
Beach Multiservice Center for the
Homeless
1301 West 12th Street
Long Beach, CA 90813



The Children's Clinic Family
Health Center at Cesar Chavez
Elementary School
730 West 3rd Street
Long Beach, CA 90802



The Children's Clinic at
International Elementary School
700 Locust Avenue
Long Beach, CA 90813

www.thechildrensclinic.org

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Angela Ludwig