



The Children's Clinic, "Serving Children & Their Families" (TCC) believes that the first step in providing quality, patient-centered care is understanding the range of personal, social, economic, and environmental factors that influence health status. TCC's attention to the root causes of health inequities and health disparities puts the goal of health equity at the core of TCC's approach. TCC's dedication to addressing a range of social determinants, health, and well-being is evidenced in its 2017-2020 Strategic Plan, and will remain strong moving forward 2018.

Founded in 1939 by local physicians and community leaders, TCC is an independent, 501(c)(3), licensed Federally Qualified Community Health Center with eleven sites and a mobile medical clinic dedicated to providing comprehensive high quality health care and health promotion to medically underserved, low income, and high-risk populations of all ages.

MISSION

To provide innovative, integrated, quality health care that will contribute to a healthy community, focusing on those in need and working with patients and the community as partners in their overall well being.

TCC Family Health Center in FY17/18



- **40,000** patients
- **125,000** medical and behavioral health visits
- **55,000** social service and education visits
- **1,300** homeless patients through approximately **6,000** encounters
- Assisted nearly **13,000** individuals with health and social service enrollment

As a leader in primary and preventives health and wellness services, **TCC serves almost 500 patients per day and 125,000 patients a year.** Our track record of providing exceptional care has placed TCC in high demand -- **TCC serves approximately 1 in 3 low-income residents throughout greater Long Beach.**

OUR SERVICES

TCC's multi-disciplinary team of physicians, nurse practitioners, mental health professionals, and health educators provide the following services: preventive, acute and chronic care for children and adults; women's health; family planning; pre-natal care; care management; chronic disease management for diabetes, depression, obesity, and asthma; behavioral health screenings and counseling; health education and outreach; walk-in immunizations; laboratory testing; eligibility screening and enrollment; interpretation and translation; and referrals to community resources. TCC offers convenient hours, seven days a week, with 24/7 on-call physician service.



RECENTLY EXPANDED SERVICES

- Through a federal capital improvement project TCC opened its 11th health center and **4th Long Beach Unified School District** health center at Roosevelt Elementary School. **The Children's Clinic Family Health Center Roosevelt** will increase access to health services in Central Long Beach for area residents, and with our partner, **Khmer Girls in Action**, the onsite Teen Wellness Center will serve neighboring Poly High students.
- **The Children's Clinic Family Health & Mobile Services** focuses on reaching and serving 800 homeless and other patients through 2,400 visits directly where they live.
- **The Children's Clinic Oral Health Mobile Services** will be available for TCC adult patients in early 2018.
- The **Greater Long Beach Medical Legal Partnership**, a partnership between TCC and the **Legal Aid Foundation of Los Angeles**, received federal funding to increase access to support for patients identified as needing legal assistance for health-impacting issues.

PARTNERING TOWARD A SAFER LONG BEACH COMMUNITY

- TCC knows that living in a safe and nurturing environment supports lifelong health and well being. Through the **Everychild Foundation**, TCC became the first health center in Los Angeles County to be certified as a **Trauma Informed Care Practice by the National Council of Behavioral Health**. TCC shares its experience at the local, state, and national levels. TCC partnered with the **City of Long Beach**, which was been selected to join a U.S. Department of Justice National Forum on Youth Violence Prevention entitled **Safe Long Beach**. TCC's role involved using our expertise to train professionals, community groups and public service agencies on the issues of trauma, toxic stress and how to respond as individuals and as a community.
- TCC has four new programs to reach children as early as possible to identify trauma and toxic stress and provide needed services and supports while building skills, resiliency and protective factors for the child and family. These programs include: the **Everychild Bright Beginnings Initiative**; **First 5 LA's Project DULCE** and the **Healthy Families America** home visitation program.

SERVING SPECIAL POPULATIONS

- TCC has a long-term commitment to being a center of excellence for the Cambodian Community in Long Beach, especially focusing on those with chronic diseases and significant trauma history. Innovative programs include our partnership with **Pacific Asian Counseling Services** and other organizations.
- TCC provides a continuum of care to the City's homeless individuals through street outreach and treatment with its partner, **Mental Health America**. This innovative partnership delivers comprehensive primary and preventive care to homeless patients wherever they happen to be and anchors them to the **City of Long Beach Department of Health & Human Services Multi-Service Center for the Homeless** where TCC maintains a clinic and is the partner providing health care. Patients can also receive care and supportive housing services at TCC's health center located at **Century Villages at Cabrillo**.
- As a **National Committee for Quality Assurance** recognized **Patient Centered Medical Home**, TCC provides care, expertise and coordination for children, adolescents and adults including those with special health care needs, disabilities and chronic diseases.



THE FUTURE OF TCC



TCC FAMILY HEALTH CENTER WITH MENTAL HEALTH AMERICA

Mental Health America broke ground on a new Long Beach health center on September 22, 2017 with partner TCC. The new facility will be able to treat clients with both physical and mental health services. TCC will have a five-room, fully staffed clinic downstairs, near showers, laundry and other services. MHA's mental health facility will be in the back of the building, behind a 3,000-square-foot restaurant called Third Wave Market. Part of the restaurant's lease is a condition that at least 20 percent of the workforce come from MHA clients. The Innovative Integrated Wellness Center will be located at 1955/65 Long Beach Blvd.



ANAHEIM/WALNUT PROJECT

Located in the heart of Cambodia Town, Long Beach TCC is in the planning phase for a future state-of-the-art community health center clinic will focus on service delivery to this population and the other members of the community. The 18,000 square foot clinic will be operated by TCC will be co-located with mental health services provided by Pacific Asian Counseling Services and will include space for a health and wellness activity center. TCC expects to serve 9,000 patients annually at the new clinic.

DIGNITY HEALTH ST. MARY MEDICAL CENTER, SENIOR CARE SITE

TCC is in the process of planning to open a site in partnership with Dignity Health St. Mary Medical Center which will be solely dedicated to the care of low-income seniors in the community.

OUR COMMUNITY HEALTH CENTERS		PATIENT SERVICES: (844) 822-4646	
S. Mark Taper Foundation Children's Clinic Family Health Center 455 East Columbia St. Long Beach, CA 90806	TCC Family Health Center Central Long Beach 2360 Pacific Ave. Long Beach, CA 90806	TCC Family Health Center Cesar Chavez Elementary 730 West 3 rd St. Long Beach, CA 90802	TCC Family Health Center Cabrillo Gateway 2000 San Gabriel Ave. Long Beach, CA 90810
TCC Family Health Center Bellflower 17660 Lakewood Blvd. Bellflower, CA 90706	TCC Family Health Center Hamilton Middle School 1060 East 70 th St. Long Beach, CA 90805	TCC Family Health Center Multiservice Center for the Homeless 1301 West 12 th St. Long Beach, CA 90813	TCC Family Health Center Roosevelt Elementary 1574 Linden Ave. Long Beach, CA 90813
The Vasek Polak Children's Clinic Family Health Center 1057 Pine Ave. Long Beach, CA 9081	TCC Family Health Center International Elementary (Now Jenny Oropeza) 700 Locust Ave. Long Beach, CA 90813	TCC Family Health Center Westside 2125 Santa Fe Ave. Long Beach, CA 90810	TCC Family Health Center Mobile Health & Wellness Van



TCC STRATEGIC FOCUS AREAS & GOALS

Focus Area 1 Goals

- Provide access to innovative, quality, and patient-centered care
- Provide patients with an excellent patient experience
- Provide coordinated care
- Improve care and access to care for special populations or those with chronic disease



Focus Area 2 Goals

- Enhance internal organizational infrastructure
- Invest in workforce development, support, and training at all levels
- Enhance financial stability

Focus Area 3 Goals

- Provide innovative health promotion and outreach to community
- Continue to be a strong, informed voice promoting good health and improving healthcare delivery in the public sphere
- Develop, enhance and improve partnerships

Focus Area 4 Goals

- Increase organization awareness of population health and social determinants of health
- Leverage community partnerships to address population health and social determinants

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